



**DEPARTMENT OF DEFENSE  
COMMERCIAL AIRLIFT DIVISION  
QUESTIONNAIRE/FEEDBACK FORM**

The role of commercial air carriers in the United States Defense Transportation System is very important to the Department of Defense (DOD). The DOD Commercial Airlift Division needs to ensure our evaluators actions strengthen and promote this partnership. We are soliciting your honest and direct feedback to continuously improve our air carrier surveillance process and provide commercial air carriers meaningful surveys. Please take a few moments to complete and return this questionnaire. For each item, please mark the appropriate box. Additional comments are always appreciated.

Company:	Your Name & Office (Optional):			Date of Survey:	
Question	Strongly Agree	Somewhat Agree	No Opinion	Somewhat Disagree	Strongly Disagree
1. The survey was scheduled to allow adequate time for our preparation.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2. The pre-survey visit to Scott AFB was beneficial to our survey preparations (if applicable).	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3. Pre-survey checklists accurately depicted critical items and the scope of the survey (if applicable).	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4. Survey in-brief comprehensively identified the team's mission, procedures, and requirements.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5. The survey team was professional and courteous.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6. Team members were thorough, yet fair and open-minded during the survey.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7. Survey team attempted to work with company personnel on a non-interference basis.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8. Survey out-brief provided a thorough explanation of strengths, concerns, and procedures for processing the report.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9. The DOD survey team recommendations were beneficial to our company.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

10. What feature(s) of our survey were most beneficial or helpful to your company?  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

11. What feature(s) of our survey were least beneficial or helpful to your company?  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

12. What improvements would you suggest for our survey procedures or actions?  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

13. Additional comments:  
 \_\_\_\_\_  
 \_\_\_\_\_

Send To: HQ AMC/A3B  
 402 Scott Drive Unit 3A1  
 Scott AFB, IL 62225-5302

Questions? Call: (618) 229-4343  
 Fax: (618) 256-5937

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